



You Rang

Caller ID / Screen Pop

You Rang RC Installation Manual

Last Updated 3/22/2011

You Rang RC passes Caller ID information from a Ring Central softphone Call Controller to You Rang. If you have not already done so, please add You Rang to your Method account and install You Rang on your computer. You should log into You Rang to be able to test the connection.

Download You Rang RC

1. Go to www.techinthefield.net/yourangrc.zip to download You Rang RC.
2. Double-Click on YouRangRCSetup to begin the installation
3. Follow the instructions to complete the installation

Update Call Controller

Make sure you Ring Central Call Controller is up to date.

From your Call Controller:

1. Click Menu
2. Select Tools> Check for Updates
3. If there is an update available, follow the instructions to download and install it before continuing

Configure Call Controller

From your Call Controller:

1. Click Menu
2. Select Options
3. Select 'Calls' on the left-hand side of the screen
4. Check the box next to "Launch another application or a URL"
5. Click the 'Customize...' link next to "Launch another application or a URL"
6. Click the Browse button
7. Locate You Rang RC at C:\Program Files\Tech In The Field\You Rang RC\YouRangRC.exe and select it
Note: the location on a 64-bit computer will be C:\Program Files (x86)\Tech In The Field\You Rang RC\YouRangRC.exe
8. In the "Execute Command" text box, type in "%P" at the end of the string
It should look like: **"C:\Program Files (x86)\Tech In The Field\You Rang RC\YouRangRC.exe" %P**
9. Click Test. You should see a You Rang notification that there is a call from (650) 555-4092

10. Click OK

11. Click OK